

# Red Light Neck and Chest Mask

USER MANUAL



BON CHARGE

# Welcome

Congratulations on receiving your very own BON CHARGE Red Light Neck and Chest Mask. Before using your Red Light Neck and Chest Mask, please read this User Manual in detail.

The Red Light Neck and Chest Mask has been designed with your safety in mind. However, it's important to follow basic safety protocols when using this device.

## Benefits

When used consistently the Red Light Neck and Chest Mask helps reduce the appearance of fine lines/wrinkles, helps even out skin tone, reduces promotes younger-looking skin.

By combining both Near Infrared Light at 850nm and Red Light at 630nm we have provided the best frequencies of light for you to achieve the most optimal results.

## Intended Use

This device is a wellness device aimed at improving the appearance of skin and general wellness benefits for the user

# Key Points

## Photosensitivity Test

It is very important to do a photosensitivity test prior to using your Red Light Neck and Chest Mask. Turn on your Red Light Neck and Chest Mask and switch on the NIR and Red-Light settings. Shine the light on an exposed part of your forearm, about 1 inch away, for 2 minutes. If you experience any discomfort or redness on your skin, you must not use your Red Light Neck and Chest Mask until you have sought professional advice from your doctor or healthcare provider.

## Usage Instructions

When using the Red Light Neck and Chest Mask we would recommend using it on your neck and chest only. We recommend a minimum of 10 minutes per session.

## Multiple Usages

Red Light Neck and Chest Mask sessions work best when used consistently. The best results will be seen from daily use but as a minimum, it is recommended to use your Red Light Neck and Chest Mask at least 3 times a week.

## What to Expect

Depending on which settings you use you can enjoy the following benefits when used consistently.

- Boosted complexion
- Glowing skin
- Fewer wrinkles and fine lines
- Firmer, tighter skin
- Less puffiness
- Younger looking skin

# Setting Up and Using Your Red Light Neck and Chest Mask

## What's in the Box?

1 x Red Light Neck and Chest Mask	1 x Controller
1 x Set of Fastening Straps	1 x Deluxe Storage Pouch
1 x USB Cable	



# How to Operate Your Red Light Neck and Chest Mask

## Step 1

Remove the controller and the USB cable. Connect the two together. Connect the USB end to a plug and then into a power outlet.

Switch the power outlet on and charge the controller until you achieve 3 solid bars as shown below:



## Step 2

Remove the Red Light Neck and Chest Mask and Fastening Straps from the box. Remove the protective plastic sticker from the back of your Red Light Neck and Chest Mask.



Attach the Fastening Straps to the Red Light Neck and Chest Mask Mask as shown below.



## Step 3

Connect the Red Light Neck and Chest Mask to the Controller, and switch on the power button by pressing it firmly.

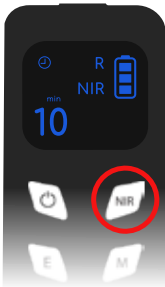


## Step 4

Select Red or Near Infrared Light before your session. You can also use both at the same time. To activate the red light, click the "M" button on the controller. When activated the control panel will display the letter "R" and the LEDs will light up red.



To activate NIR light press the 'NIR' button. When activated the control panel will display 'NIR'.

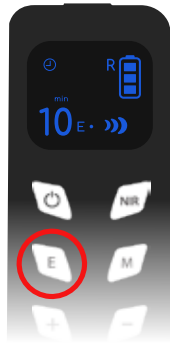


Note: NIR light is invisible so the Mask will not light up this is normal, and the product is not faulty

When both Red and Near Infrared Lights are activated together; the control panel will display "R' and "NIR'.

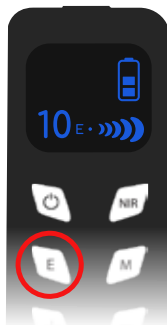
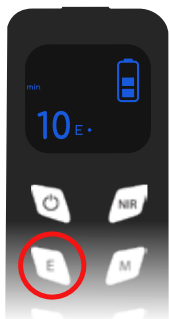
To increase the irradiance (power intensity) of each session press the E button. There are 3 power settings. The default setting is activated once the product is switched on and will display the "E." symbol on the display screen, which signals a low intensity.

Press the E button once and two wave symbols will light up, which signals medium intensity.





Press the E button again and 4 wave symbols will light up, this signals high intensity.

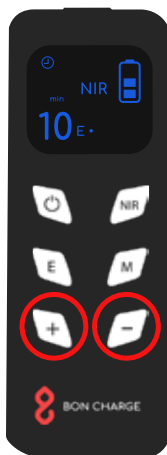


Press the E button a third time and the intensity will revert to low.

## Step 5

Select the time you would like to use your Red Light Neck and Chest Mask. To increase time press **T+** To decrease time press **T-**

Time increases and decreases in 5-minute intervals, starting at a minimum session of 10 minutes. We recommend at least 10 minutes per session for optimal results. The longer the session, the better the results. Do not exceed 30 minutes in one session.



## Step 6

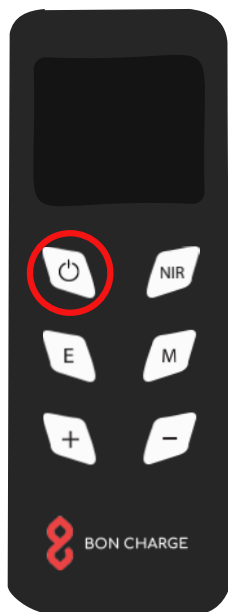
Place the Red Light Neck and Chest Mask around your neck and fasten the straps around the back. You can tighten and loosen the straps by giving or taking the slack out of them using Velcro straps. Enjoy your session!



## Step 7

Remove the Red Light Neck and Chest Mask and switch the power button off by clicking it firmly once.

**Run a damp cloth over the inside of the mask to keep it clean. Once the mask has cooled down, store it away in the carry case provided.**



## Frequently Asked Questions

## How Do I Clean My Mask?

You should clean your mask after each use. Only use a water-based wipe or damp cloth to clean your Red Light Neck and Chest Mask.

## How Do I Charge the Battery?

1. Locate the cable with a round plug (barrel charger)
2. Insert the round plug into the controller (battery)
3. Plug the other end of the cable (USB-A) into a USB charger (USB charger adaptor not provided)
4. The 3 lights on the battery will flash while the battery is charging
5. The battery will be fully charged when the 3 lights are lit up and stop flashing

\*Do not have the Red Light Neck and Chest Mask attached to the controller when charging. This may damage your mask and invalidate your warranty. Do not wear the Red Light Neck and Chest Mask whilst it is being charged.

## Not All LEDs are Lighting Up

Your Red Light Neck and Chest Mask contains Red Light LEDs and Near Infrared Light LEDs. Red Light is a visible frequency of light and can be detected by your eyes. Near Infrared Light is an invisible frequency of light that cannot be detected by the eyes.

The Near Infrared Light LEDs will NOT light up on your mask, but they are in fact working. We will be able to see this by looking at the control panel on your controller. When Near Infrared Light is activated, the display will illuminate the letters "NIR".

# Technical Specifications

Model	BON CHARGE Red Light Neck and Chest Mask
External Box Size	16.9 inches (43cm) x 9.0 inches (23cm) x 1.77 inches (4.5cm)
Time Settings	10/15/20/25/30 minutes
Light Wavelengths	630nm Red - 850nm Near Infrared
LEDs	TBC
Warranty	1 Year
Flicker	<0.1%
Certification	CE
Material	Grade-A Silicone
Weight	11 oz (320g)
EMF Radiation	0 mG
Temperature	32-104 Fahrenheit (0-40 Centigrade)

# Warnings & Cautions

## Medical Warning

Consult your doctor or physician before using this device.

## Safety

- Do not stare directly into the LEDs or their reflection in the mirror. This can cause temporary irritation to the eyes.
- Do not allow children to use the device unsupervised or without clearance from your medical practitioner.
- Do not wear the Red Light Neck and Chest Mask whilst it is charging

This device is an electrical device and to avoid electric shocks you must adhere to the following:

- Do not drop the device in liquid.
- Do not wash this device with any liquids.
- Do not touch with wet hands.
- Do not use the device on wet or damp skin.
- Do not tug or pull on the charging cable when charging the device.
- Do not use the device if it has been dropped, left outside, or exposed to liquids.
- Do not use on or near hot surfaces.
- Do not operate near flammable or combustible products or where vapours are maybe present. Explosion of fire may occur:
- Do not use this device on disabled, sleeping, or unconscious people.
- Do not use this device on open wounds.
- Do not use it in conjunction with salves, balms, or ointments.

- Do not modify or attempt to modify this device.
- Do not attempt to repair this device.
- Do not wear it when you are in the water.
- Do not pull, carry, or lift the Device by its cord. If the cord is damaged, do not use the Device.
- Do not store or use your Device in temperatures exceeding 130 Fahrenheit.
- Do not use your Device if it is damaged. Continuous use of a damaged Device may result in electric shock or injury
- Do not use extension cords unless they are designed to carry the total wattage of the Device being powered.
- Do not unplug by pulling directly on the cord.

## Cautions

For first time users, we recommend starting out with 2-3 minute sessions per area, and slowly working up to a 10-minute session over the course of 2-3 weeks as your body gets used to red and NIR light.

BON CHARGE advises that before using your Red Light Neck and Chest Mask you must seek professional doctors advise. This includes if:

- You are pregnant.
- Are taking drugs known to cause sensitivity of skin to light.
- Have any suspicious or cancerous lesions.
- Recently had a steroid injection or use topical steroids.
- Have a serious medically diagnosed condition.
- Have a heart condition or Pacemaker.

## Additional Cautions

- If you experience discomfort or have a concern about the device, stop use immediately and contact your doctor.
- For indoor use only.
- Use only the equipment provided with your device.

If you have any questions, please contact us at [hello@boncharge.com](mailto:hello@boncharge.com)

## Electrical Safety

- Do not place or operate the device near water or liquids.
- Do not place near or pour running water over the device.
- This device is not to be used in the vicinity of water.
- Do not store the device in temperatures exceeding 140F or 60C.
- Do not use your device if damaged, this may result in electric shock or injury.
- Do not wear the Red Light Neck and Chest Mask whilst charging.



## Disclaimer

*BON CHARGE Red Light Neck and Chest Mask is not intended to diagnose, cure, or prevent specific diseases or medical conditions. These products are only intended to be used on mild conditions that have been medically diagnosed.*

*Our Red Light Neck and Chest Mask and information contained is not intended as medical advice or a substitute for medical advice.*

*BON CHARGE does not intend these products to cure any physical or skin conditions solely from their use. A qualified health professional or doctor should always be consulted prior to using the products, and professional medical attention should be sought regarding any serious or life-threatening conditions.*

*These statements have not been evaluated by the Food and Drug Administration. This product is not intended to diagnose, treat, cure, or prevent any disease.*

## Maintenance, Cleaning and Disposal

### Maintenance

- Store the device only when it has cooled down to room temperature.
- Ensure the controller is unplugged from the device before storing.
- Do not store in hot and humid conditions.
- Do not put heavy objects on the device.

### Disposal

This device must not be deposited with your normal household rubbish. This device requires disposal via your designated waste collection point.



# Warranty and Returns

## Manufacturer's Warranty (Red Light Neck and Chest Mask)

BON CHARGE Pty Ltd warrants that this device (Red Light Neck and Chest Mask) will function and perform within the specifications for one year from the date of delivery.

### What does this Manufacturer's Warranty cover?

This Manufacturer's Warranty covers any defect in material or workmanship under normal use during the warranty period.

During the warranty period, BON CHARGE Pty Ltd will repair or replace, at no charge, products or parts of a product that proves defective because of improper material or workmanship, under normal use and maintenance.

### How long does the cover last?

This Manufacturer's Warranty for Red Light Neck and Chest Mask purchased from BON CHARGE Pty Ltd is valid for one (1) year from the date of purchase. A replacement Red Light Neck and Chest Mask or port assumes the remaining warranty of the original Red Light Neck and Chest Mask.

### What does this warranty not cover?

This Manufacturer's Warranty does not cover any problem that is caused by:

- Conditions, malfunctions, or damage not resulting from defects in the material or workmanship
- Equipment that has been abused, modified, damaged, or fitted with substitute parts.

## What do you have to do?

To obtain warranty service, you must first contact us to determine the problem and the most appropriate solution for you.

## Contact details

hello@boncharge.com

2/40 King Edward Road, Osborne Park, 6017, Western Australia

If service is required, the buyer is responsible to return the device to BON CHARGE Pty Ltd within the one (1) year warranty period.

BON CHARGE Pty Ltd reserves the right to provide parts in different colors to the original device.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

## Returns


If you wish to return your item, please visit our [Returns Centre](#) and we'll provide a hassle-free return experience. Here are some details to note:

- Return shipping will be your responsibility. We cannot be responsible for lost or damaged shipments.
- All returns or exchanges must be received in like-new condition with all original accessories and packaging.
- All returns received with damaged or missing components may be subject to additional fees. If applicable, these fees will be deducted from the refunded amount.
- Returns must be postmarked before the end of the 30-day guarantee period. Returns sent after this period will not be accepted.
- A 15% restocking fee will apply for change-of-mind returns.



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